

Poly EncorePro 320 Stereo USB-A Headset TAA

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise cancelling so customers hear clearly. And exceptional value.



*Product image may differ from actual product

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer – and more accurate.

Flexible microphone boom
Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection
SoundGuard Digital uses sophisticated algorithms to provide additional acoustic protection, above and beyond the protection of SoundGuard while it maintains natural-sounding speech.

Inline call controls
Make every call productive, with inline call control for easy volume adjustment and muting (USB versions only).¹

Voice-optimized frequency
Create clearer and better conversations with voice-optimized frequency response.

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Specifications



Compatible with

Compatible operating systems: Windows 10; macOS

Connectivity and communications

Connection type: Wired USB Type-C®
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear (stereo)

User interface features

Button user controls: Call answer/end; Mute; Volume +/-

Audio

Audio features:
Passive noise cancellation (PNC)
Microphone type: Omnidirectional
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 20 Hz to 10 kHz
Speaker size: 5.6 mm
Signal-to-noise ratio: >53 dB
Frequency response (microphone): 200 Hz to 6.8 kHz
Sensitivity (microphone): -38 +/-3 dB

Battery

Impedance: 32 ohms

Certifications

Certified collaboration software: Works With Chromebook Certified
Special features: UC certified

Environmental

Certifications and compliances: CE
Acoustic protection technology: SoundGuard Digital¹²

Applications supported

Management software:
Poly Lens

Minimum system requirements

USB Type-C® port

Weight and dimensions

Product Primary Color: Black
Weight (metric): 105 kg
Product Dimensions (metric): 111 x 14.9 x 6.7 cm
Package dimensions (metric): 14.2 x 17.7 x 5.5 cm
Package Weight (metric): 0.16 kg
Cable length (metric): 2190 mm
Product number: 767G0AA

Warranty

Poly standard two-year limited warranty

What is in the box

User guide
Headset

Key Selling Points Footnotes

¹EncorePro 300 USB models only.

Technical Specifications Footnotes

¹ SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the ² Requires Poly Lens Desktop App to enable SoundGuard Digital features.